Welcome!

It is our pleasure to welcome new and returning students into the FEMBA program.

You have made an excellent choice to pursue your educational goals. Obtaining an MBA degree will be one of the most rewarding experiences in your personal life and professional career.

This program will be challenging because we must prepare you for the demands of today’s fast-paced global business community. However, you can be assured that the advisors, faculty, and staff are here to help you obtain your goal.

This student guide was developed to provide:
- Information specific to FEMBA students
- General guide to student services
- Directory for assistance

Although the information in this guide was prepared with the most accurate information available at the time, all information is subject to change without notice or obligation. A copy of this student guide will be posted on the website:
http://business.fullerton.edu/graduateprograms/currentStudent/mbaIrvine/index.htm

Thank you for your participation and commitment to higher education!

Self-Support Degree Programs Team
University Extended Education
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Registration

All registrations are processed by University Extended Education (UEE). The deadline to register for Spring 2014 is **January 3, 2014**.

<table>
<thead>
<tr>
<th>Term</th>
<th>Registration Begins *</th>
<th>Registration Deadlines *</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring 2014</td>
<td>11/19/2013</td>
<td>1/3/2014</td>
</tr>
<tr>
<td>Fall 2014</td>
<td>7/8/2014</td>
<td>8/8/2014</td>
</tr>
</tbody>
</table>

*Dates are approximate and subject to change

Three ways to register:

1) **Online** – [Register Now](#)

2) **Phone** – 657-278-2611

3) **In Person** – Fullerton Campus, College Park 100
   With a completed [registration form](#)

Office hours for UEE Student Services:

- Monday – Thursday 8:00AM to 5:30PM
- Friday 8:00AM to 5:00PM
- Saturday 8:00AM to 12Noon

Registration for Financial Aid students:

Financial aid students may register online. On the registration website, select “Financial Aid” as the method of payment to bypass the credit card entry. **Please make sure you have accepted your loan offer and that you register for six units.** Students must be enrolled in at least six units (part-time student unit load) in order to be eligible for financial aid. **There are a few summers when you may only have 1 required class in your program. Financial Aid may be able to adjust your award so that summer is covered. Please contact Jill Brower in advance about this option.**

Fee Payment

Payment is due at the time of registration. We accept payments with TitanCard, check, money order, VISA, American Express, MasterCard or Discover. No convenience fees are charged for payment by credit card. If you register past the deadlines, a $25 late fee will be charged. You will receive a fee receipt after your registration is processed.

Fee payment for Financial Aid students:

Financial aid disbursements are sent directly to students by mail or direct deposit. It is the student’s responsibility to pay course fees to UEE.

Fees paid by employer or company:

University Extended Education can bill your employer or company directly for course fees. To use this option, a purchase order or letter of sponsorship from the company must
accompany your registration form. For more information on this process, contact UEE Student Services at 657-278-2611.

Class Schedules
Students will receive the term class schedule and projected program schedule with the registration email.

Textbooks
Students are responsible for purchasing the required textbooks and/or course materials for each class. Textbook information (title, author, edition, and ISBN number) will be sent to students in advance of each term. Textbooks can be purchased at the CSUF Irvine Campus bookstore or online at http://www.titanbookstore.com or by phone at 657-278-3418. Visit the bookstore website for information on e-book downloads and lowest price guarantee program.

Class Location
Classes will be held at the CSUF Irvine campus.

    CSUF Irvine Campus
    3 Banting
    Irvine, CA 92618
    657-278-1600

Parking Permits
A parking permit is required at the CSUF Irvine Campus. Students are responsible for purchasing their own parking permits. The cost of a spring permit is $229.00 for a 4-wheel vehicle and $100.00 for a 2-wheel motorized vehicle. The cost of a daily parking permit is $8.00.

Where to purchase a semester parking permit:

- Online - Go to http://www.fullerton.edu, then log in to your Student Portal, select the Parking tab, then Purchase Permit.
- In Person - Go to Parking and Transportation Services at the CSUF Fullerton Campus, Building T-1400.

Parking and traffic regulations are enforced at all times. If you have questions regarding parking, please visit the Parking website at http://parking.fullerton.edu/ or call 657-278-3082.

Withdrawal Policy and Procedures
You may drop a course without record of enrollment prior to 25% of the class having elapsed (for example, on or before the fourth class meeting of a sixteen-week course). After 25% of the class has elapsed through 75% of the class, you may petition to withdraw from a course with appropriate permissions from the instructor, Department Chair (and in some cases, the Associate Dean), and receive a grade of “W” for the course which will appear on your official transcript. Such grades are not included in grade-point average calculations.
To withdraw from a course, students must complete a Request for Withdrawal form and fax it to UEE Student Services at 657-278-2088.

Authorization to withdraw shall be granted for only the most serious reasons (i.e., a physical, medical, emotional, or other condition) which limit the student’s full participation in the class. Such reasons must be documented by the student. Poor academic performance is not evidence of a serious reason for withdrawal. Approval from the instructor and department chair is required for each course withdrawal request.

Students may not withdraw after 75% of the class meetings have elapsed except in cases, appropriately documented, such as accident or serious illness, where the assignment of an Incomplete is not practical. Ordinarily, withdrawals of this nature will involve withdrawal from all classes except that Credit or Incomplete Authorized (I) may be assigned for courses in which students have completed sufficient work to permit an evaluation to be made.

**Refund Policy**
If a course is dropped before the class start date, you may receive a full refund less $10. If the course is dropped on the class start date or less than 25% of the class has elapsed, you may receive a 65% refund. If 25% of the class has elapsed, there is no refund.

**Continuous Enrollment**
A graduate student with a graduate degree objective is required to maintain continuous enrollment during regular semesters (fall, spring and summer) until award of the degree. This policy is designed to eliminate the need for re-admission to the University, provide opportunity for continuous use of facilities, including the library, and assure the development of an integrated program, adequately supervised, and effectively completed within the time limitations allowed by regulations. If you need to request continuous enrollment, please contact Graduate Studies at 657-278-2618 to obtain registration instructions for Grad 700.

In order to maintain your status in the Fullerton FEMBA at Irvine program, you are required to enroll in at least one session per term:

<table>
<thead>
<tr>
<th>Term</th>
<th>Session 1</th>
<th>Session 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall</td>
<td>Starts in August</td>
<td>Starts in October</td>
</tr>
<tr>
<td>Spring</td>
<td>Starts in January</td>
<td>Starts in April</td>
</tr>
<tr>
<td>Summer</td>
<td>Starts in June</td>
<td>Starts in July</td>
</tr>
</tbody>
</table>

**Request for Term/Session Off**
If you need to take off one of the sessions during the semester, please fill out a Request for Session Off form and submit it to Diane Mazzey, assistant director of academic support services.
Leave of Absence Request
If you need to take off an entire semester, please contact the Graduate Studies office at 657-278-2618 and fill out a Request for Leave of Absence form.

Academic Advisement
All academic advisement is handled by the Graduate Advisement Office in the Mihaylo College of Business and Economics. Please contact Diane Mazzey, assistant director of academic support services, at 657-278-2417 regarding degree eligibility, prerequisite requirements, and any other questions regarding your study plan or graduation procedures.

Student Contact Information
You are required to keep your mailing address, email address, and phone number current on your Student Portal to ensure that you receive all University communications. Many campus offices have begun utilizing email as the primary communication mode to the student. Be sure to check your CSUF email account on a regular basis. For assistance with your campus email account, please contact the IT Helpdesk at 657-278-7777.

Student Portal
The Student Portal is the primary method of communication for important university information and provides secure access to online information that is personalized for each user.

You may log in to the Student Portal from the CSUF home page www.fullerton.edu Once you are logged in, you have access to many features without having to enter your name or password again:

- Student Center – View holds and to-do lists, check financial aid status, and view unofficial transcripts.
- Campus Email – Access to your CSUF student email account.
- Library – Access to online catalog, circulation records, and other library resources.
- Profile – Your control center for personalizing your student portal.

For help and instructional information on using the Portal, please click on the "Help" button after logging in.
Grades and Transcripts

Grades are available approximately two weeks after the official end date of the class. Unofficial student transcripts are accessible online through your Student Portal:

1. Go to [http://www.fullerton.edu](http://www.fullerton.edu)
2. Log in to the Portal with your Username and Password. If you do not know or have misplaced your password, contact CSUF Admissions and Records Office at 657-278-2300.
3. Select Titan Online tab.
4. In Student Self Service area, click on Student Center.
5. In the Academics area, click on View Unofficial Transcript

Students may request official transcripts from the CSUF Office of Admissions and Records. A Transcript Request form is available at [http://www.fullerton.edu/admissions/CurrentStudent/Transcripts.asp](http://www.fullerton.edu/admissions/CurrentStudent/Transcripts.asp). The first copy is $4.00 and additional copies are $2.00 when ordered at the same time.

TitanCard

The TitanCard is the official identification card issued by the University to students for the sole purpose of identification and access to campus facilities, services and activities.

New students who have registered and paid for the upcoming term may obtain a TitanCard at the CSUF Irvine Campus. Please bring photo identification (such as a driver’s license or passport).

If you have questions or need a replacement card, please contact the TitanCard Office at 657-278-3555 or go to [http://www.fullerton.edu/IT/titancard/index.asp](http://www.fullerton.edu/IT/titancard/index.asp).

Optional Fees

Students have the option of adding any of the services below for a separate fee:

Irvine Campus Fitness Center

If you would like to use the amenities and services at the Irvine Campus Fitness Center, then you may purchase membership for $60 per academic session or $180 annually. Fees can be paid at the Irvine Fitness Center. View the SRC website for current rates: [http://asi.fullerton.edu/src/irvineCampusFitnessCenter.asp](http://asi.fullerton.edu/src/irvineCampusFitnessCenter.asp)

Student Health and Counseling Center (SHCC)

The SHCC provides basic medical care and counseling and psychological services. The fee is $76.00 per term and can be paid directly to the SHCC.

Associated Student, Inc.

If you would like to vote in the student elections, the fee is $74 per term.
CSUF Library
The library website is the launch pad for resources such as the catalog, databases, electronic journals, research guides, and course reserves. Students can log in to the Portal and access these resources from their home or office.

The Interlibrary Loan (ILLiad) system allows you to request materials or books from participating libraries in the nation. Articles will be delivered electronically to you and books will be kept at the Circulation Desk for you to pick up.

You can access the CSUF library online at http://library.fullerton.edu or through your Student Portal. If you need assistance, please contact the library at 657-278-2721.

Career Center
Students in self-support degree programs have access to the services provided by the CSUF Career Center. Some of these services include:

- Job and Internship Postings
- Career Exploration
- Resume Writing
- Interview Practice

These services are free for the first year after graduation. Alumni who graduated over one year ago can access the service online for $50 for a six month subscription. For more information please call the CSUF Career Center at 657-278-3121 or visit their website at http://campusapps.fullerton.edu/career/.

Graduation Application
Students must apply for a graduation check and pay the graduation and diploma fee prior to the deadline. The last day to file the application is listed on the Graduate Studies website http://www.fullerton.edu/graduate/currentstudents/dates.asp.

How to apply for a graduation check:
1) Log in to the CSUF Student Portal at www.fullerton.edu
2) Click on the Titan Online tab.
3) Go to Student Center
4) Find the drop-down menu where it says “other academic…”
5) Click on “Apply for Graduation”

Once you have applied for a grad check, the $115 fee must be paid within 5 days at the Cashier’s Office. If you have any questions, please call the Graduate Studies office at 657-278-2618.
Diplomas

Diplomas are mailed out by the Graduation Unit in the Admissions and Records Office. The diplomas are mailed out 8 to 12 weeks after the official graduation dates. Typically students should receive their diploma as follows:

<table>
<thead>
<tr>
<th>Graduation Term</th>
<th>Diploma Received</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall</td>
<td>End of April</td>
</tr>
<tr>
<td>Spring</td>
<td>End of August</td>
</tr>
<tr>
<td>Summer</td>
<td>End of November</td>
</tr>
</tbody>
</table>

If you have questions regarding your diploma, please contact the Graduation Unit at 657-278-2300.

Financial Aid Information

Types of Financial Aid

The Federal Direct Stafford Loan Program enables students to obtain long-term, low interest loans through the federal government. Effective Fall 2012, only unsubsidized loans are available for graduate students. Students in the FEMBA program are not eligible for State University Grants (SUGs) or CalGrants.

Eligibility Requirements

Your eligibility is based upon a review of your data as submitted on your Free Application for Federal Student Aid (FAFSA) and on other supporting documents, if required. You must be enrolled or accepted for enrollment in a degree, certificate or professional program. Your enrollment status must be at least half-time, (the equivalent of 6 units), and you must be a citizen or eligible non-citizen (permanent resident) of the United States.

Annual Loan Limits

Annual loan limits are $20,500 for unsubsidized loans. Your total eligibility will be determined by the CSUF Office of Financial Aid based on your direct program costs and standard allowances for room and board, transportation and personal expenses. Your loan cannot exceed your annual program costs.

How to Apply for Financial Aid

1. Obtain a free Application for Federal Student Aid (FAFSA) from any high school or college and submit your application to the address provided on the form or, to expedite processing, apply electronically at www.fafsa.ed.gov. Be sure to include the CSUF institution code: 001137.

2. About 4-6 weeks after you submit your FAFSA, you will receive a Student Aid Report (SAR) from the Federal processor as well as an acknowledgement from the Office of Financial Aid. Additional documents (such as tax returns) may be requested to verify application data. Once your application and any documentation are evaluated, the Office of Financial Aid will email you a link to Titan Online to view your award summary and
to print out a Federal Stafford Loan request form.

3. To accept your loan offer, you must complete the Federal Stafford loan request form. You will need to select a lender (a list of preferred lenders is located on the Office of Financial Aid web site at www.fullerton.edu/financialaid/). If you are borrowing a student loan through CSUF for the first time, you are required to have student loan counseling BEFORE your loan is processed. The one-time student loan counseling requirement is provided along with the one-time master promissory note requirement at www.studentloans.gov.

4. Once you have completed the one-time student loan counseling, the CSUF Office of Financial Aid will confirm your dates of attendance and your program costs. It may be necessary to adjust your awards because of your program’s changing costs and enrollment dates.

5. The Office of Financial Aid will forward your loan information to your lender for approval.

6. Your lender will issue a Master Promissory Note (MPN) if you do not already have a valid MPN on file. Complete and return the MPN to your lender.

7. The Office of Financial Aid will provide UEE with a list of students who are eligible for Financial Aid for the upcoming semester. If you know that you are eligible and have accepted your loan offer, call UEE Student Services at 657-278-2611 or submit your registration online before the registration deadline and enroll in at least six units of coursework. Students must be enrolled in at least six units (part-time student unit load) in order to be eligible for financial aid. After UEE Student Services verifies that your name appears on the list from the Office of Financial Aid, then UEE staff will register you in classes for the upcoming semester.

8. Your lender will send your loan funds to CSUF Student Financial Services at the beginning of the fall, spring and summer terms. If your loan covers two semesters, you will receive half each semester. If your loan covers a single semester or summer term, you will receive one disbursement within that term.

9. After your part-time enrollment status has been verified, Student Financial Services will disburse student loans either the week before or during the first week of each semester. You will receive your disbursement for the semester at that time. It is your responsibility to pay your total tuition fee balance to UEE on or before the payment deadline established for financial aid recipients (approximately two weeks after the semester start date). Also, if a student applies late in the process and receives financial aid late, he/she will still be required to pay the fees no later than two weeks after the start of class and thus reimburse themselves later when he/she receives financial aid.

Other Financial Aid Terms and Conditions

The financial aid information contained in this guide focuses on the process of applying for and receiving a student loan. Be sure to visit the Office of Financial Aid web site at www.fullerton.edu/financialaid/ to ensure your awareness and understanding of the federal, state and institutional policies and regulations governing financial aid.
Renewing Your Financial Aid Application
You must file a separate FAFSA for each academic year. If you filed your initial FAFSA electronically, the federal processor will automatically send you a renewal reminder and PIN number so that you may renew your application electronically. If you do not receive a renewal application due to a change of address or mishap, simply submit a new application either electronically or in hard-copy form. The priority filing period for CSUF is January 1-March 2 each year for the following academic year. By meeting the March 2 deadline, you ensure that you will receive your award notification in enough time before the start of the fall semester of each academic year.

Deferments on Existing Student Loan Payments
Enrollment in a matriculating degree program may allow you to defer loan payments on any existing student loans. Deferment applications should be mailed to the following address for verification of current enrollment:

National Student Clearinghouse
13454 Sunrise Valley Drive #300
Herndon, VA 20171
Phone: 703-742-4200
http://www.studentclearinghouse.org

Contact Person
If you have any questions regarding financial aid, please contact Jill Brower, CSUF Office of Financial Aid, at jbrower@fullerton.edu.
## MCBE Directory

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assistant Director, Academic</td>
<td>Diane Mazzey</td>
<td>657-278-2417</td>
<td><a href="mailto:dmazzey@fullerton.edu">dmazzey@fullerton.edu</a></td>
</tr>
<tr>
<td>Support Services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MBA Director</td>
<td>Melissa Lopez</td>
<td>657-278-7343</td>
<td><a href="mailto:melopez@fullerton.edu">melopez@fullerton.edu</a></td>
</tr>
<tr>
<td>Department Chair, Accounting</td>
<td>Betty Chavis</td>
<td>657-278-4595</td>
<td><a href="mailto:bchavis@fullerton.edu">bchavis@fullerton.edu</a></td>
</tr>
<tr>
<td>Department Chair, Economics</td>
<td>David Wong</td>
<td>657-278-3821</td>
<td><a href="mailto:dwong@fullerton.edu">dwong@fullerton.edu</a></td>
</tr>
<tr>
<td>Department Chair, Finance</td>
<td>Carolyn Chang</td>
<td>657-278-3647</td>
<td><a href="mailto:cchang@fullerton.edu">cchang@fullerton.edu</a></td>
</tr>
<tr>
<td>Department Chair, Information</td>
<td>Bhushan Kapoor</td>
<td>657-278-2221</td>
<td><a href="mailto:bkapoor@fullerton.edu">bkapoor@fullerton.edu</a></td>
</tr>
<tr>
<td>Systems &amp; Decision Sciences</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Department Chair, Management</td>
<td>Gus Manoochehri</td>
<td>657-278-3071</td>
<td><a href="mailto:gmanoochehri@fullerton.edu">gmanoochehri@fullerton.edu</a></td>
</tr>
<tr>
<td>Associate Dean, Academic Programs</td>
<td>Morteza Rahmatian</td>
<td>657-278-3859</td>
<td><a href="mailto:mrahmatian@fullerton.edu">mrahmatian@fullerton.edu</a></td>
</tr>
<tr>
<td>College Dean</td>
<td>Anil Puri</td>
<td>657-278-2592</td>
<td><a href="mailto:apuri@fullerton.edu">apuri@fullerton.edu</a></td>
</tr>
</tbody>
</table>

Mihaylo College of Business and Economics  
California State University, Fullerton  
P.O. Box 6848  
Fullerton, CA 92834-6848  

Phone 657-278-2212  
Fax 657-278-7101  

Email: mba@fullerton.edu
**UEE Directory**

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Coordinator</td>
<td>Suzanne Batista</td>
<td>657-278-4280 657-278-5445 FAX <a href="mailto:sbatista@fullerton.edu">sbatista@fullerton.edu</a></td>
</tr>
<tr>
<td>Program Manager</td>
<td>Gail Wright</td>
<td>657-278-5945 <a href="mailto:gwright@fullerton.edu">gwright@fullerton.edu</a></td>
</tr>
<tr>
<td>Program Director</td>
<td>Echo Chang</td>
<td>657-278-4272 <a href="mailto:echang@fullerton.edu">echang@fullerton.edu</a></td>
</tr>
<tr>
<td>Associate Dean, Academic Programs</td>
<td>Carol Creighton</td>
<td>657-278-7272 <a href="mailto:ccreighton@fullerton.edu">ccreighton@fullerton.edu</a></td>
</tr>
<tr>
<td>College Dean</td>
<td>Harry L. Norman</td>
<td>657-278-2937 <a href="mailto:hnorman@fullerton.edu">hnorman@fullerton.edu</a></td>
</tr>
</tbody>
</table>

University Extended Education  
California State University, Fullerton  
P.O. Box 6870  
Fullerton, CA 92834-6870  

Phone 657-278-2611  
Fax 657-278-2088  

UEE Website [http://extension.fullerton.edu/](http://extension.fullerton.edu/)  
FEMBA Website [http://business.fullerton.edu/graduateprograms/Offcampus/index.htm](http://business.fullerton.edu/graduateprograms/Offcampus/index.htm)
CSUF Irvine Campus Map

3 Banting
Irvine, CA 92618
657-278-1600