Postsecondary Reading and Learning Certificate Program
Frequently Asked Questions

Q. What are the specific courses and the total number of units for this certificate?

A. This certificate consists of four courses that total 12 units.
READ 505 (3 units) - Foundations of Postsecondary Reading and Learning,
READ 507 (3 units) – Literacy in the Academic Disciplines,
READ 516 (3 units) – Literacy Assessment and Analysis for Instruction, and
READ 587 (3 units) - Program Management in Postsecondary Reading and Learning

Q. What is the course schedule?

A. All of the courses will be offered each semester dependent upon enrollment per the university academic calendar which can be found at the bottom of the CSUF university homepage (www.fullerton.edu).

Q. What are the steps in the application process?

A. You can start by printing and completing the application which is available on the website at http://extension.fullerton.edu/ProfessionalDevelopment/assets/presentations/PRL_application.pdf. You can also call 657.278.3497 (Reading Department Office) for an application. You need to have earned a GPA of 2.5 in your last 60 semester units attempted.

In addition, you will need to write two short responses to prompts related to your technology knowledge and skills and your abilities to be an online learner, as well as your professional goals related to completion of the certificate.

Once you have completed these steps and have been formally admitted to the program, you will receive information as to course enrollment, the textbook ordering processes and timelines. Please submit your application by U.S. Mail, FAX or E-mail to:

JoAnn Greenbaum, Reading Department
California State University, Fullerton
P.O. Box 6868
Fullerton, CA 92834-6868
Fax: 657-278-5085
E-Mail: jgreenbaum@fullerton.edu

Q. What is the preferred method of submission for the PRL application?

A. The preferred method is e-mail. To e-mail your application you will need to print the application that is available from the website, complete it, and scan it into your computer. You can type your answers to the two essay prompts in a Microsoft Word document. These documents can then be sent as attachments to jgreenbaum@fullerton.edu

Q. What is the application deadline for this program?

A. The deadline will be different each semester. You will have to check the website for updated deadlines. Please contact JoAnne Greenbaum at jgreenbaum@fullerton.edu if you have questions about the application deadline.

The application deadline for Spring 2016 is Monday, January 4, 2016 at 4pm. The registration deadline is January 20, 2016.

Q. How are the courses sequenced?
A. The courses and content in the Postsecondary Reading and Learning Program (PRL) have been tightly sequenced and designed both conceptually and numerically and formally approved as such. Thus, there are firm prerequisites for each course. However, you can take two courses at the same time—such as READ 505 and READ 507, and READ 516 and READ 587—when those courses complement each other. As a practical professional program, each class provides many opportunities to link the coursework from previous or concurrent classes directly to your own professional setting.

Q. What is the projected schedule of classes?

A. All classes are offered during the Fall and Spring semesters. You can complete the certificate over a two-year time frame by taking one course per semester in the following sequence:

READ 505
READ 507
READ 516
READ 587

You can also pair the following courses to complete the certificate in one year:

READ 505 and READ 507
READ 516 and READ 587

Q. Are there any prerequisites?

A. Prerequisites include completion of a BS or BA from an accredited institution and a minimum GPA of at least 2.5 in the last 60 semester units you attempted. You will also need to submit responses to two prompts which focus on your technology knowledge, skills, and abilities to be an online learner, as well as your professional goals in relationship to completion of the certificate.

Q. Is a Masters degree required?

A. A Masters degree is not required for admission to the program. However, if you are completing the certificate to be qualified to teach reading classes at the community college (as required by AB 1725) you will need an appropriate Master degree to obtain such a position.

Q. What is AB 1725 and how does the PRL program address this legislation?

A. This 12 unit online program satisfies the California mandate under AB 1725 requiring certification in adult reading instruction for community college teachers of Reading. This legislation requires that individuals have a Masters degree in Reading to teach Reading classes at the community college level. However, a Masters degree in another teachable subject such as English, TESOL, Psychology, History or the equivalent coupled with an additional 12 graduate units in postsecondary Reading is also acceptable. The PRL certificate is meant for people who already have an appropriate Masters degree in another subject area and want to teach Reading at the community college, but need the additional certification.

Q. Is the program entirely asynchronous?

A. The PRL program was designed for working professionals as an entirely online program and thus is primarily asynchronous in nature. However, there will be occasions and opportunities in each class where you might need to connect in a time-certain manner to work in a group or as part of e-office hours that might be offered by your instructor.
Q. Do I need to be working in a 2 or 4 year college institution while enrolled in the program?

A. Students do not need to be working in a college setting to take any of the PRL courses. The PRL program has had graduates from various professional backgrounds. However, during the program, students will be required to have access to a developmental student.

Q. What confirmation of participation in the program will I receive?

A. An official acceptance letter will be sent upon acceptance into the program. You can request a formal certificate that will be mailed upon completion of the program, signed by both the coordinator of the PRL program and the Dean of University Extended Education.

Q. Can these units be transferred to an MS degree program?

A. Admission to this certificate program does not guarantee admission to either a CSUF or other graduate degree. However, if you are a student in the MS Reading Degree program, then you can transfer READ 507 and READ 516 to the Postsecondary Reading and Learning Certificate program. You would need to be accepted into the degree program and have the courses reviewed for approval by the department chair.

Q. Who is the coordinator for the PRL program?

A. **JoAnne Greenbaum, M.S.** is the coordinator of the Postsecondary Reading and Learning Certificate (PRL) program. Ms. Greenbaum earned an MS in Education with a specialization in Reading at California State University, Fullerton. Ms. Greenbaum’s postsecondary teaching experience includes developmental reading and writing courses at several California Community Colleges, as well as classes in both the undergraduate and graduate Reading Programs at CSUF. She developed the online version of the undergraduate critical thinking and reading course (Read 290) at CSUF, which was the first general education class offered online. She has also taught Read 507, *Reading and Thinking in the Content Area*, in the online PRL Certificate program since its inception.

She is a long-standing member of Reading Educators Guild (REG), the alumni group of the CSUF Reading Department, and has served as President, Secretary, Treasurer and Web Page Coordinator of that organization over the years. Ms. Greenbaum received the REG volunteer of the year award in 1998 and again in 2009.

JoAnne has presented at national conferences numerous times on the topic of critical thinking. She has served the College Reading and Learning Association (CRLA) as co-leader of the College Reading Special Interest Group, and she is co-author of the CRLA Position Statement on the Rights of Adult Learners, published in the *Journal of College Reading and Learning*. 
Ms. Greenbaum has also been recognized by numerous campus groups, including Freshman Programs and the Intercollegiate Athletic Department, for her dedication to student success. In 2006, she was named “Faculty of the Year” by the CSUF Intercollegiate Athletic Department for her work with student athletes. In 2012, Ms. Greenbaum received recognition at the CSU system level for her “Quality Online Learning and Teaching” practices.

Q. Who are the instructors for this program?

A. Instructors include:

**Dr. JoAnn Carter-Wells:** Dr. JoAnn Carter-Wells received her Ph.D. in College/Adult Reading, Evaluation Research and Higher Education from Claremont Graduate University and has served as the Chair of the Reading Department, Coordinator of the Undergraduate Reading Program, Technology Coordinator for the College of Human Development and Community Service, Director of the Community Learning and Literacy Center, Irvine campus, developer of the online Certificate Program in Postsecondary Reading and Learning, and founding Workgroup Manager and Coordinator of the MS in Instructional Design and Technology, the first online degree program at CSU Fullerton which began in 2001.

Dr. Carter-Wells has made over 175 presentations as an invited scholar, lecturer, panelist, consultant or speaker related to critical thinking/communication skills, college adult reading/learning, online learning, assessment/evaluation, and international issues in online learning. Dr. Carter-Wells has also been an invited consultant and commissioned participant in national policy forums in Washington, D.C. related to college student outcomes, assessment protocols and methodology particularly in college reading, critical thinking and problem solving. She currently serves as an evaluator/reviewer for new online programs, site visits, and competency based degrees for WASC.

She has served as the editor of the *Journal of College Reading and Learning*, a member of the editorial review board for the *Journal of General Education* and co-author of three editions of the *Language of Learning: Vocabulary for Colleges and Careers* and *Preparing Competent College Graduates: New and Higher Expectations for Student Learning*.

**Gena Lovett, M.S.:** Ms. Lovett received her MS in Education with a specialization in Reading from California State University Fullerton. She has taught at Mt San Antonio College, Fullerton College, Saddleback College and Irvine Valley College and is presently a part time lecturer at CSUF, teaching Read 290, our undergraduate critical thinking class and Read 202, an academic vocabulary class. As a member of the CSUF Reading Department since 2002, she has also taught Read 507 *Reading and Thinking in the Content Areas* in the graduate cohort program. She is currently teaching Read 516, *Diagnostic and Prescriptive Teaching of Reading* in the Postsecondary Reading and Learning Certificate program. A member of the Reading Educator’s Guild since 2002, Ms. Lovett has served as a board member and the editor of *The
REG Newsletter, for this work, she received the Volunteer of the Year award for REG in 2006.

Angela Henderson, M.S.: Angela Henderson teaches developmental reading and critical thinking at Fullerton College. She received her MS in Education with a specialization in Reading and her MA in English from CSU Fullerton. In December 2013, Ms. Henderson completed the Virtual Teacher Certificate Program at the University of California, Irvine. Ms. Henderson served as the reading department chairperson from 2006-2009. She developed the curriculum for the Read 587 course as her graduate project and taught the course in its inaugural year.

Angela Henderson has presented at several national conferences for the past 20 years. Her presentations have included tutoring, Supplemental Instruction, experiential learning, critical thinking and blogging. Her current research interest is in digital literacy and technology. Currently, Ms. Henderson serves as the California Chapter President of the College Reading and Learning Association (CRLA). She has also served as the co-leader of the College Reading Special Interest Group. She is an active member of the Reading Educator's Guild. Ms. Henderson was the recipient of the 2011 CSUF College of Education's Honored Educator Award.

Q. What technology and experience do I need for working online?
A. The courses will be offered using the TITANium course management system, which is the CSUF version of Moodle, and will include some streaming media. There will be access to a HELP desk and other technical support.

**TECHNICAL REQUIREMENTS FOR COMPUTER SYSTEM**
Minimum System (Hardware/Software) Requirements
To fully participate in this program, you will need a computer system that meets the following minimum technical specifications.

**Hardware (minimum requirements):**
- Processor: 1 Ghz or higher-multimedia processor
- Memory: 1 GB of RAM or higher
- Monitor: 17” monitor with 800 x 600 resolution capability or larger; For best performance, access Blackboard using 1024x768 resolution or higher
- CD-R/DVD: 48X CD-RW/DVD combo drive
- Modem: 56 K V.90/ V.92 required as minimum for internet access. High speed DSL or cable is advised for best results.
- Network Card: integrated 10/100 network interface
- Sound: PCI sound card- multimedia use required
- Video: 256 MB – VGA graphics card required
- Printer: Graphics-capable (inkjet or laser) printer

**Software (minimum requirements):**
- Operating System: XP or higher, Macintosh OS X or higher
- MS Office: Microsoft Office 2007 or higher
- Anti-Virus: current Anti-Virus software updated monthly (preferred Norton Utilities or McAfee)
- Email: Email account must be able to send/receive attachments, etc.
Real Networks Real Player (http://www.real.com/player/index.html)
Windows Media Player (http://www.microsoft.com/windows/windowsmedia/download/)
Java (http://java.sun.com/j2se/1.4.2/download.html)
Shockwave (http://www.adobe.com/shockwave/download/)

Service Provider: You are required to have a dependable live connection to the Internet - preferably using DSL or cable modem. You should research various providers and choose the service that best meets your needs. Please keep in mind that the speed and reliability of your connection will directly influence your online learning experience. Internet access at work may not allow enough time to complete assignments. "Firewalls" may impede access to online courses from work and also from home.

Skills: You should be proficient in using the World Wide Web and e-mail - and you must have an e-mail address. You should have a thorough knowledge of Word Processing: attachments, spell check, copy and paste, etc.

Q. What GPA must I maintain?

A. As with any graduate program, you must maintain a GPA of 3.0 throughout the program. In addition, a grade of "C" or better must be earned in each class to be eligible for the certificate.

Q. Can I enroll in 1 or 2 courses only and not the entire certificate?

A. Although first priority will be given to students enrolled in the courses to complete the requirements for the certificate you can enroll in individual courses upon the permission of the instructor and upon space availability.

Q. Is there any financial aid available for this program?

A. Extended Ed students must make arrangements for financial aid prior to registering in UEE classes. Financial aid is in the form of loans paid directly to students and full payment of class fees is due at the time of registration.
You can check the university’s financial aid programs at: http://www.fullerton.edu/financialaid/ for more information.
Additionally, you can visit such websites as www.slmfinancial.com (Sallie Mae loans), www.citizensbank.com and studentloans@wellsfargoefs.com

Q. What is the cost of the courses and the overall program?

A. Read 505, Read 507 and Read 587 cost $320 per unit with an additional $99 online surcharge per course to total $1059 for each 3-unit course. Read 516 costs $353 per unit with an additional $99 online surcharge to total $1158. The additional per unit charge for this course is due to the inclusion of testing materials that will be provided by the instructor and will become part of the participants’ professional library. Books and other materials are separate.

Fees are subject to change.

Q. What about books and materials?

A. Textbooks are required for each course and will be available through the Titan Bookstore at the beginning of each term. For more information go to http://www.titanbookstore.com or call 657.278.3418. Courses and texts will be listed under UEE classes.

Q. How can I obtain additional information?

A. Contact JoAnne Greenbaum at 657.278.5930 or jgreenbaum@fullerton.edu. You can also
send an e-mail to Shannon Wilson, department administrative assistant, at reading@fullerton.edu.